

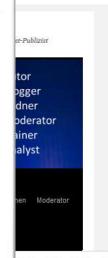
# Digital Transformation Are you ready?

Tim Cole

The Future Agency



Econ



AVNET

7,50 EUR | 2017

Cole / Ossi Urchs

#### Digital shtenment Now!

Internet is making us better and and in the process changing just out everything around us!



Forsthaus

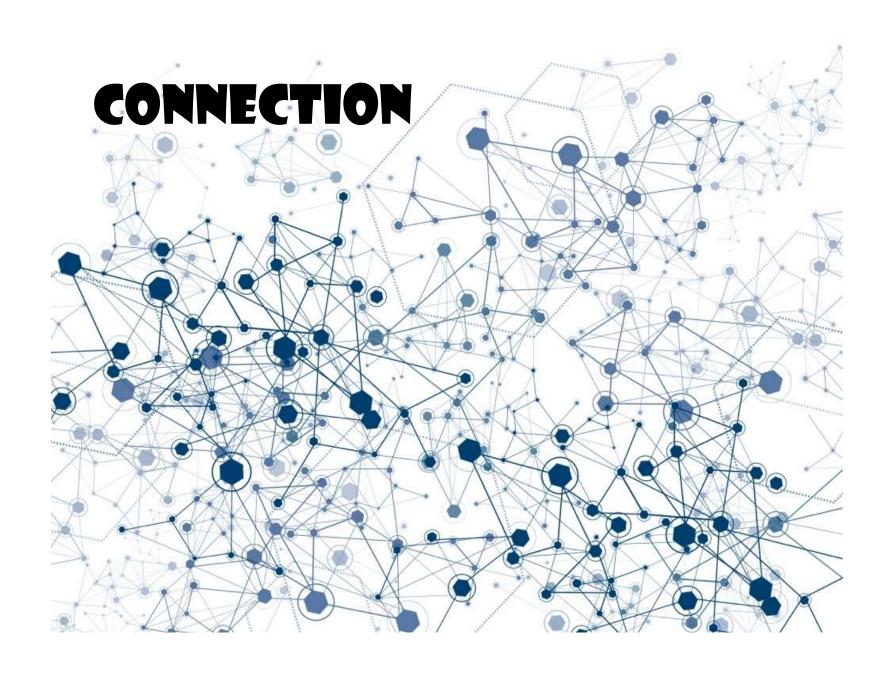
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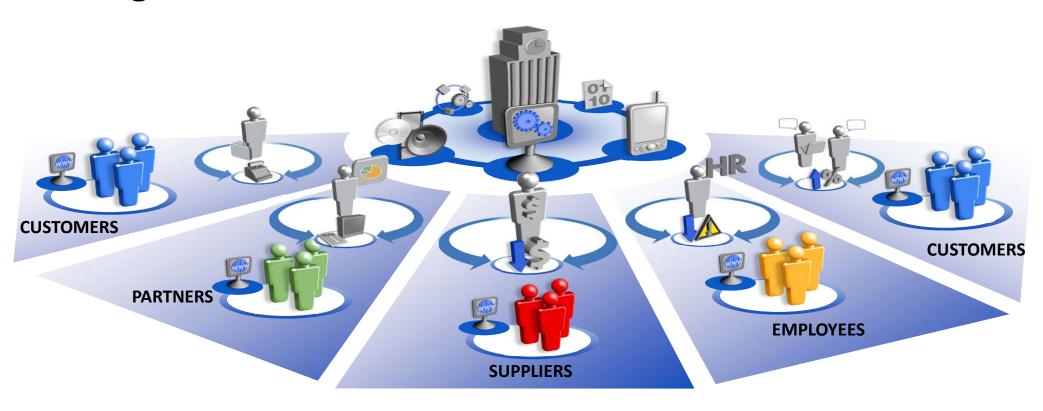
3 really big trends



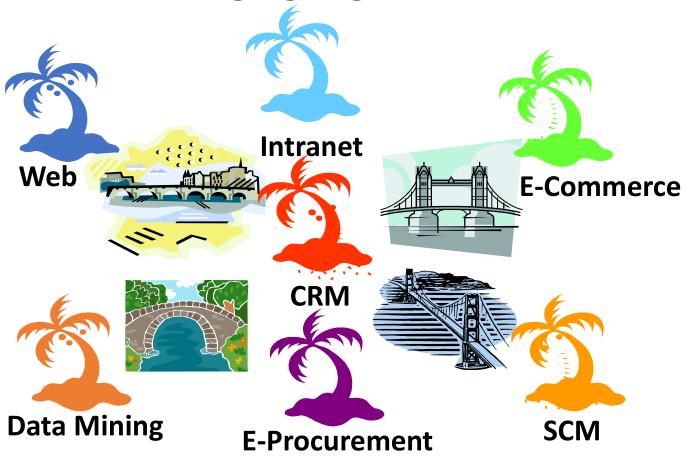


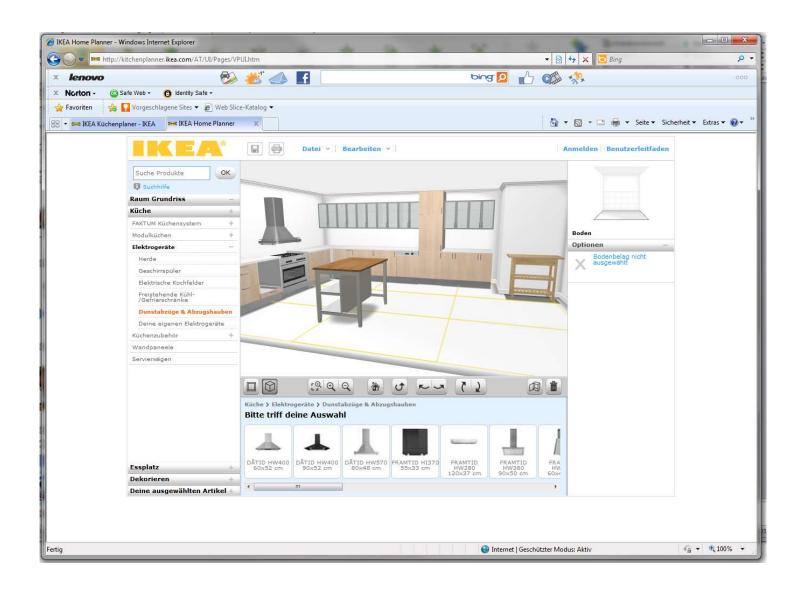


### "Right Information, Right Place, Right Time"



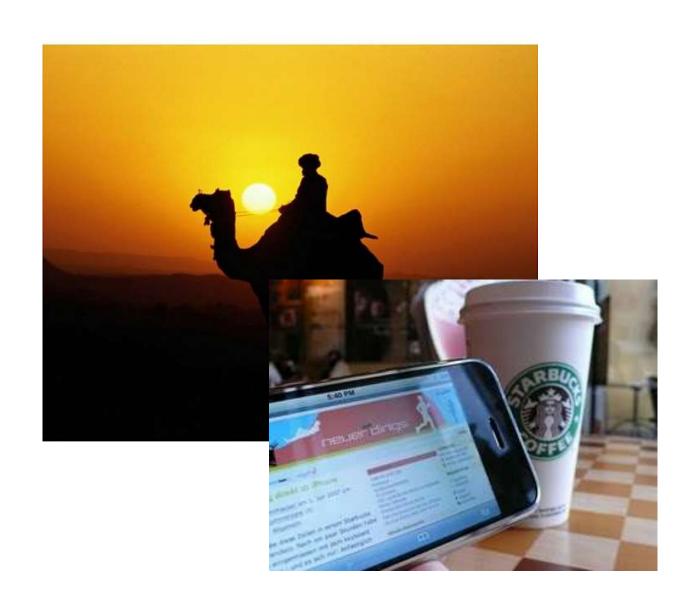
### Work in progress: Bridging Digital Islands











### DIGITALIZATION

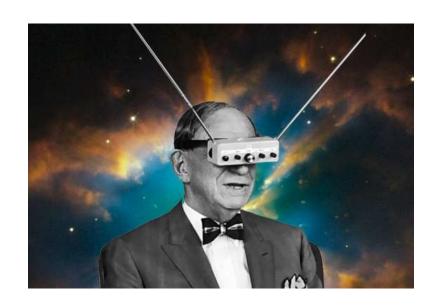
#### CONNECTIVITY

MOBILITY

### Digital Transformation

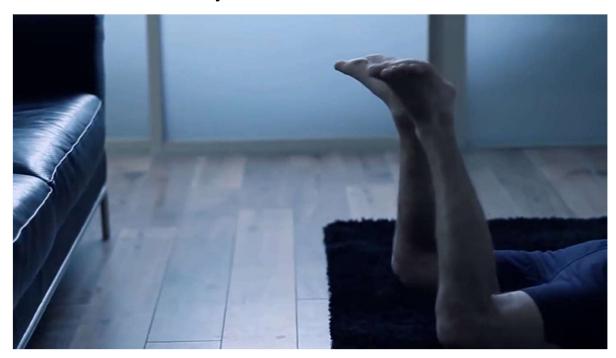


## Seeing the world through other eyes





### There's only one world!



### DIGITALIZATION

#### CONNECTIVITY

MOBILITY

### Digital Transformation



### Disruption!





The world's most valuable retailer...
... has no inventory



The world's largest taxi company...
... owns no fleet



The world's most popular media owner...
... creates no content



The world's largest accommodation provider... ... owns no real estate

Source: http://techcrunch.com/2015/03/03/in-the-age-of-disintermediation-the-battle-is-all-for-the-customer-interface/

### "Creative destruction"



Joseph Schumpeter (1883-1950)

#### "From creative disorder arise progress and growth."



Joseph Schumpeter (1883-1950)

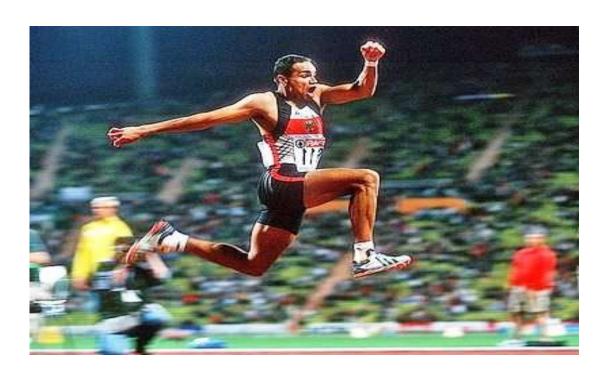
### "Kollmann's Law"



Prof. Tobias Kollmann Uni Duisburg-Essen

Which smart young kids in Silicon Valley with a great idea and loads of venture capital are thinking right now how to put you out of business?

### Digital triple jump



analog → digital → vernetzt

## Marketing 1.0



### Marketing 2.0



### Marketing 3.0

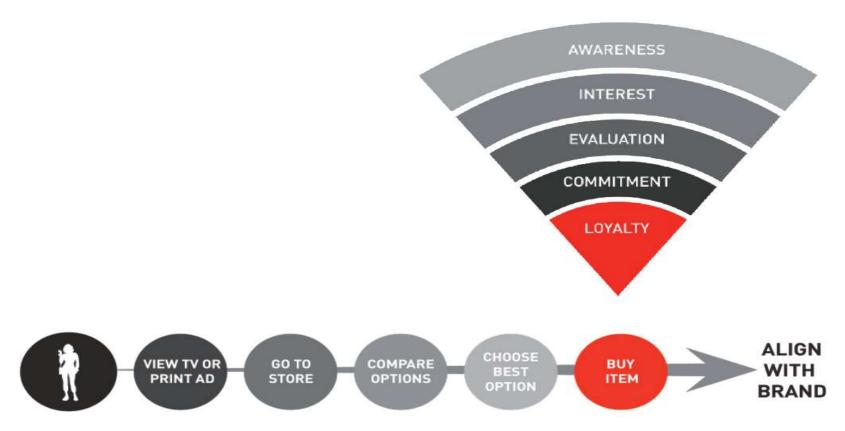




### **Inbound** Marketing



### Shopping 1.0

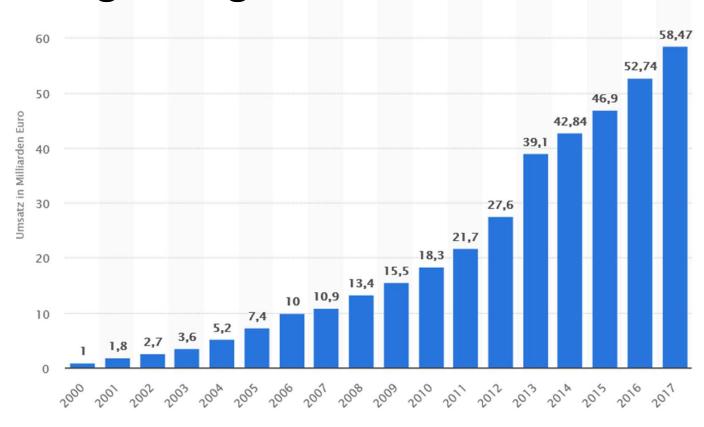


Quelle: SapientNitro

### Shopping 2.0



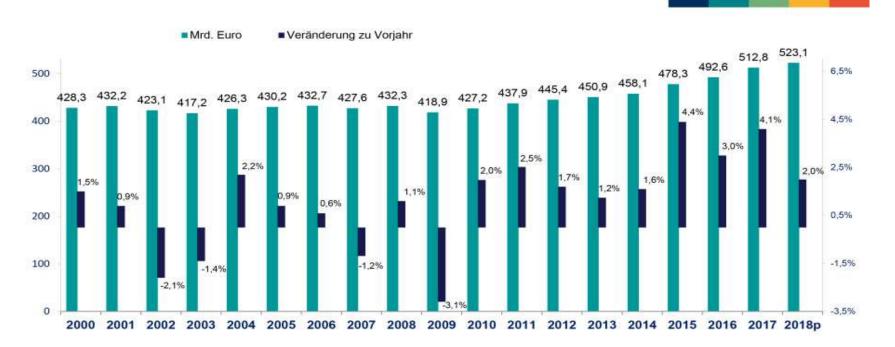
Online is growing fast!



#### Offline is growing slowly

#### Einzelhandelsumsatz Prognose 2018: +2 Prozent



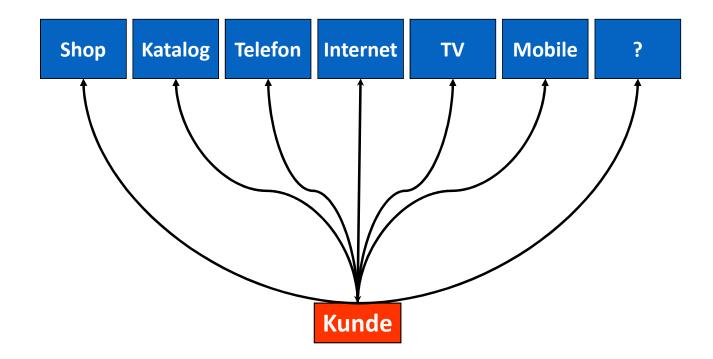


Quelle: Statistisches Bundesamt; HDE-Berechnungen; HDE-Prognose 2018 (p); ohne Umsatzsteuer; vorläufige Daten; Einzelhandel ohne Kfz, Tankstellen, Brennstoffe, Apotheken

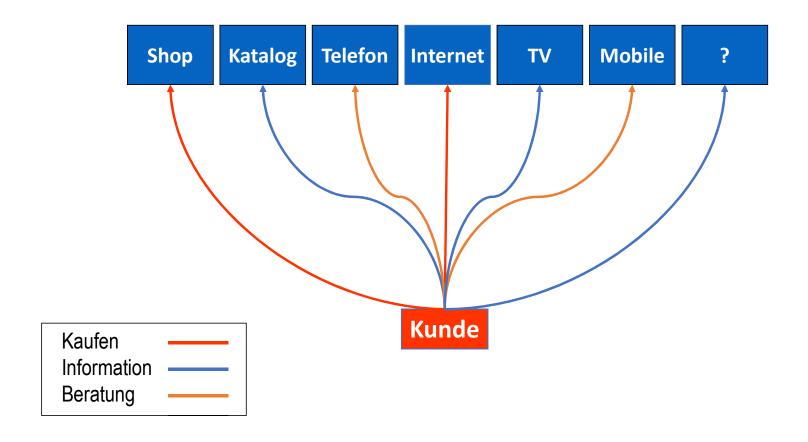
### Shopping 3.0



#### Channel competition

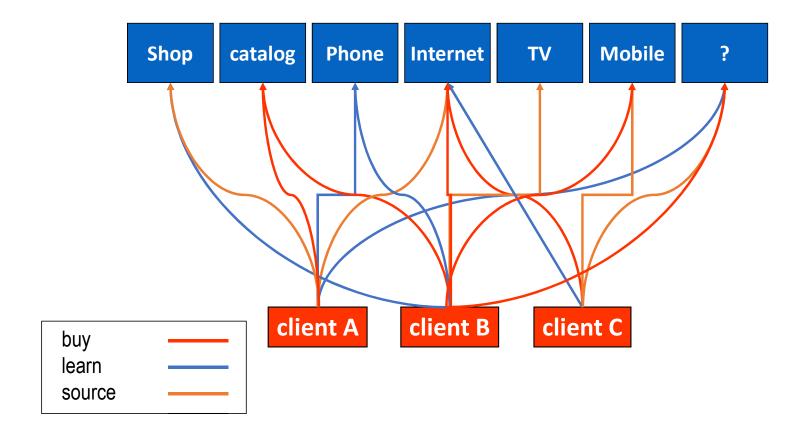


#### Multichannel as a way forward



#### Cutomer empowerment

Choice, transparency, interaction

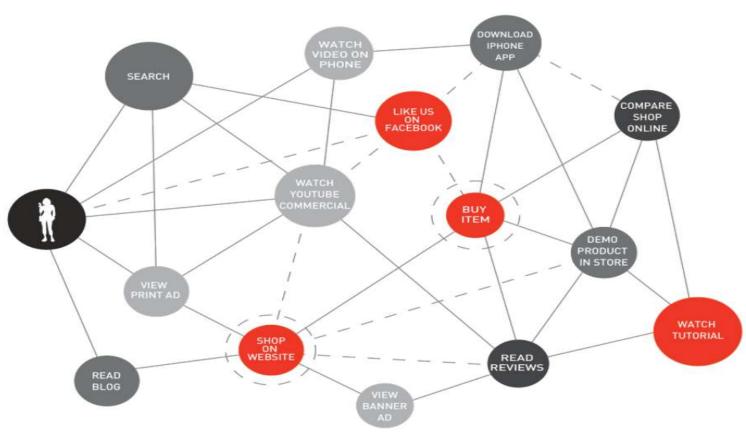




Thesis Nr. 1

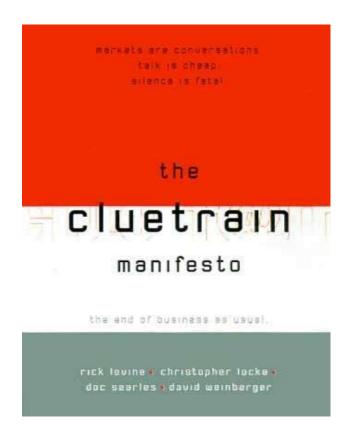
In the Age of the Internet, every customer is a target group!

#### Shopping 3.0



Quelle: SapientNitro

#### "Markets are conversations"



Qelle: "The Cluetrain Manifesto, 1999"

#### Social Media Landscape



# Everybody knows everybody



#### Logistics 1.0



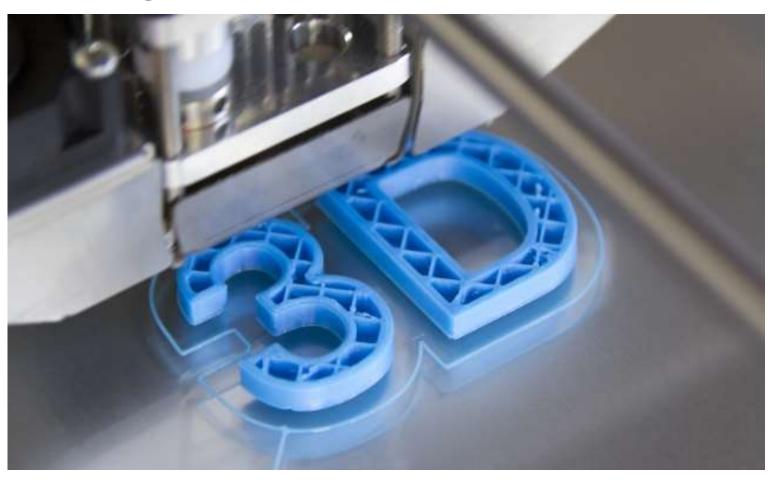
#### Logistics 2.0



# Logistik 3.0: Finding new ways to reach the customer



#### Digitale Logistik









#### Digital delivery



"In future we won't sell stuff any more, we'll sell 3D data so people can print their own stuff"

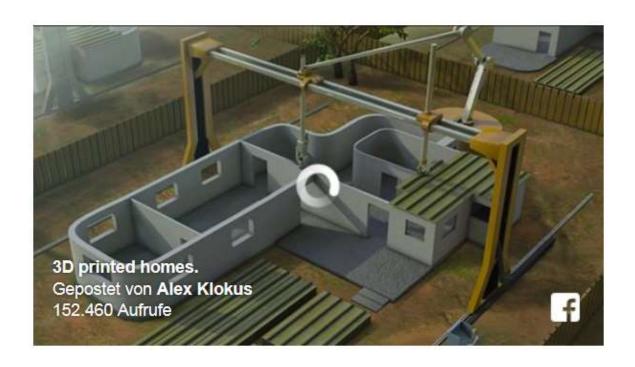
**Nektarios Bakakis** 

#### **Printed Parts**



Boeing uses 3D titanium parts printed on site for the new 777 Dreamliner

#### **Printed Homes**



#### Printed homes



#### Bringing Jobs Back

Donald Trump promised to bring back Jobs but he's still dead



#### Bringing Jobs Back



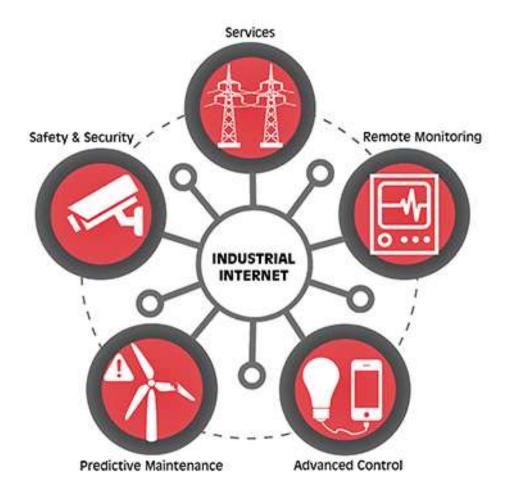
Adidas Speed Factory



#### Let me count the ways...



# INDUSTRIAL INTERNET OF THINGS



#### Sensors – the eyes and ears of IoT









#### **Predictive Analysis**





#### TECHNOLOGY

#### Microsoft Finds Cancer Clues in Search Queries

By JOHN MARKOFF JUNE 7, 2016



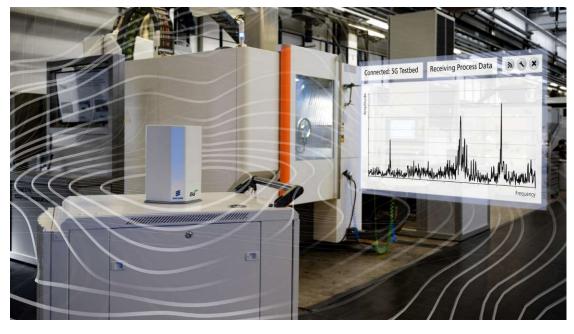
Dr. Eric Horvitz is one of the Microsoft researchers who conducted the study.

Revin P. Casey for The New York Times



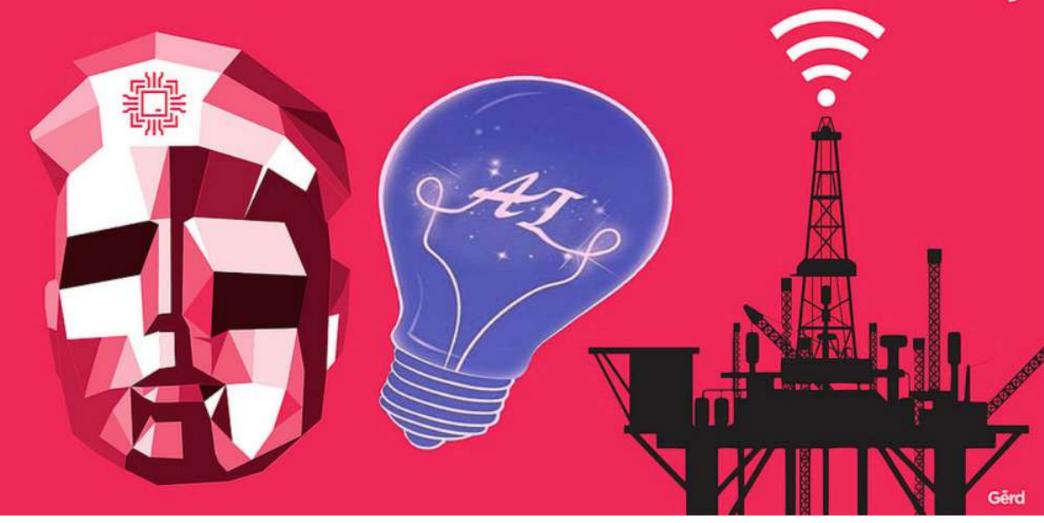


#### Prescriptive Analysis



Fraunhofer IPT High Performance Networked Adaptive Production (Hannover Fair 2018)

## Data is the new oil, and AI is the new electricity



### How far should we take this?





### Technology is morally neutral - until we apply it



Security | Social Contracts | Ethics: Collective Benefits

**SMART** INDUSTRY

The IoT Business Magazine

7.50 EUR | 2018

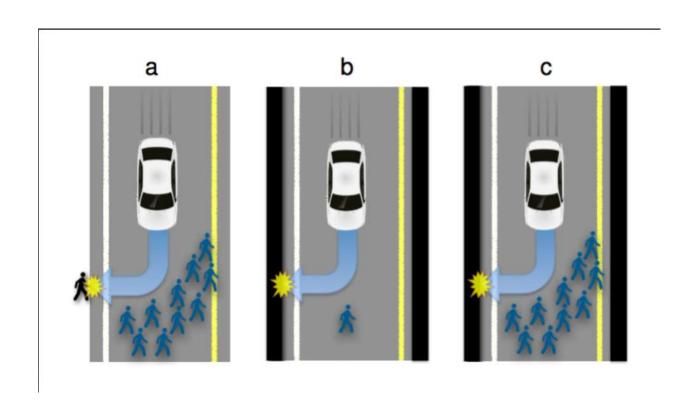
powered by AVNET SILICA







### "Maschine Ethics"



### "What Ethics?"



Prof. Janina Loh









## HUMANITY WILL CHANGE MORE IN THE NEXT 20 YEARS THAN IN THE PREVIOUS 300 YEARS





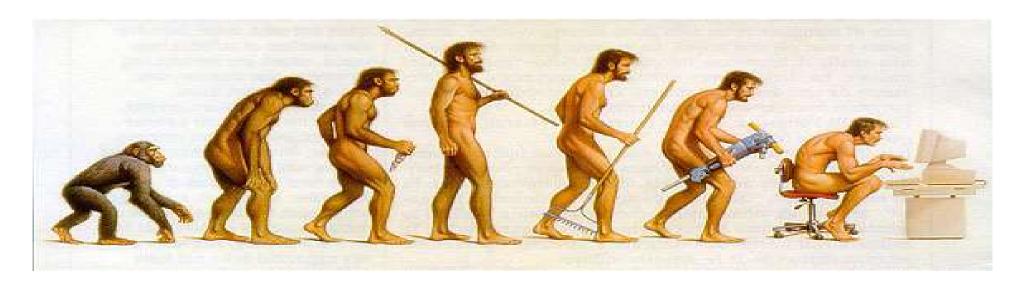
Gerd



The biggest question of all:

### Are you ready?

### You can't stop change from happening



...but you can slow it down (for a while)

# "If you're not part of the solution you must be part of the problem."

- Eldridge Cleaver

#### Thanks!

Slides: www.cole.de

Mail: tim@cole.de





